

You have Downloaded, yet Another Great Resource to assist you with your Studies ③

Thank You for Supporting SA Exam Papers

Your Leading Past Year Exam Paper Resource Portal

Visit us @ www.saexampapers.co.za







basic education

Department: Basic Education **REPUBLIC OF SOUTH AFRICA**

NATIONAL SENIOR CERTIFICATE

GRADE 12

CONSUMER STUDIES

FEBRUARY/MARCH 2018

MARKING GUIDELINES

MARKS: 200

т

These marking guidelines consist of 16 pages.

Copyright reserved

Please turn over

QUESTION 1: SHORT QUESTIONS

1.1	1.1.1	C√	Remembering, easy (Focus, p. 171; Successful, p. 191)	(1)
	1.1.2	D√	Applying, easy (Focus, p. 165; Successful, p. 183)	(1)
	1.1.3	A√	Applying, moderate (Focus, p. 156; Successful, p. 173)	(1)
	1.1.4	C√	Remembering, moderate (Focus, p. 85; Successful, p. 100)	(1)
	1.1.5	В√	Remembering, easy (Focus, p. 77; Successful, p. 91)	(1)
	1.1.6	D√	Remembering, easy (Focus, p.104; Successful, p.126)	(1)
	1.1.7	A√	Applying, easy (Focus, p. 93; Successful, p. 113)	(1)
	1.1.8	D√	Understanding, moderate (Focus, p. 106; Successful, p.128-	(1)
	1.1.9	B√	129)	(1)
	1.1.10	C√	Understanding, moderate (Focus, p. 49; Successful, p. 50)	(1)
	1.1.11	B√	Understanding, moderate (Focus, p. 56; Successful, p. 59)	(1)
	1.1.12	D√	Remembering, easy (Focus, p. 148; Successful, p. 130)	(1)
	1.1.13	B√	Remembering, easy (Focus, p. 135; Successful, p. 153)	(1)
	1.1.14	A√	Remembering, easy (Focus, p. 127; Successful, p. 146)	(1)
	1.1.15	D√	Understanding, easy (Focus, p. 134; Successful, p. 156)	(1)
	1.1.16	C√	Analysing, moderate (Focus, p. 142; Successful, p. 157)	
		-	Remembering, easy (Focus, p. 19; Successful, p. 23)	(1)
	1.1.17	A√	Remembering, easy (Focus, p. 16; Successful, p. 21)	(1)
	1.1.18	D√	Understanding, difficult (Focus, p. 15; Successful, p.13)	(1)
	1.1.19	A√	Understanding, moderate (Focus, p. 15; Successful, p. 13)	(1)
	1.1.20	D√	Understanding, moderate (Focus, p. 8; Successful, p. 12)	(1)

1.2	1.2.1	Grey goods/parallel imports√	(Focus, p. 158; Successful, p. 176)	(1)
	1.2.2	Scam/phishing/online scam√	(Focus, p. 159; Successful, p. 177)	(1)
	1.2.3	Cooling-off period✓	(Focus, p. 157; Successful, p. 173)	(1)
Under		Stokvel/Grocery club✓ g, moderate	(Focus, p. 161; Successful, p. 177)	(1)
1.3	1.3.1	skilled√	(Focus, p. 25; Successful, p. 17)	(1)
	1.3.2	fixed✓	(Focus, p. 38; Successful, p. 36)	(1)
	1.3.3	feasibility study√	(Focus, p. 35-40; Successful, p. 35, 42)	(1)

Understanding, easy

1.4	1.4.1	C√	(Focus, p.130; Successful, p.149)	(1)
	1.4.2	D√	(Focus, p.118; Successful, p.137)	(1)
	1.4.3	A✓	(Focus, p.119; Successful, p.138)	(1)
Underst	1.4.4 anding,	B√ <i>moderate</i>	(Focus, p.122; Successful, p.140)	(1)

1.5 B√

C√

E√

H√ (Any order)

Applying, moderate (Focus, pages 49, 53-54; Successful, pages 51, 61-62, Grade 11)

1.6 D✓ E✓ F✓ H✓ I✓ (Any order) (5) Analysing, difficult (Focus, pages 75-77, 79, 84-85, 95; Successful, pages 85, 89-91, 93-94, 100-111)

[40]

(4)

NSC – Marking Guidelines

QUESTION 2: THE CONSUMER

2.1 Remem	2.1.1 • bering easy (Fe	Inflation is the rise/increase in the price of goods and services ✓ over a specific period/in a year. ✓ ocus page 167; Successful page 184)	(2)
Remem	2.1.2 • • • • •	Inflation decreases the purchasing power of the Rand. ✓ Fewer goods/services can be bought with the same amount of money/due to decreased value of the Rand. ✓ Goods and services will be more expensive. ✓ (Any 2) te (Focus page 167; Successful page 185)	(2)
	2.1.3 •	Pay as you earn/PAYE√ Provisional tax/tax from irregular income earners√ Focus, page 163; Successful, page 181)	(2)
Remem	2.1.4 • bering, easy (F	The levy/fuel tax is used for the Road Accident Fund/Third party victims of motor vehicle accidents compensation.√ Focus, page 165; Successful, page 182)	(1)
Applying	2.1.5 • • g, difficult (Focu	Food producers using petrol/diesel in the production process may have an increase in the production costs. Wholesalers and retailers will then increase their food prices, to make a profit therefore consumers will have to spend more of their income on food. \checkmark Imported food prices may also increase as a result of the increased petrol/diesel/transport costs. \checkmark (Any 3) <i>us, page 165; Successful page 182</i>)	(3)
2.2	2.2.1 •	Neo should not flush/dispose old medication/dirty soapy water down the toilet/dispose it in an acceptable ethical manner. \checkmark He should use environmentally safe/friendly cleaning agents. \checkmark	(2)
Unders	tanding, moder	ate (Focus, page 180-181; Successful page 198)	
2.3 Undersi	2.3.1 • • tanding, easy (I	Supplying household water√ Refuse removal√ Sanitation/Sewage collection/disposal√ (Any 2) Focus, page 183-184; Successful, page 202-203)	(2)
Applyin	•	Yes√ Jake never defaulted in paying for municipal services/water/ electricity/rates/taxes.√ page 183-184; Successful, page 202-203)	(2)

4

- 2.3.3 Jake fulfilled his responsibility as a consumer√ he paid for the consumption of his services/electricity√ from the municipality.
 - The municipality did not fulfil√ its responsibility of service delivery towards Jake as far as electricity is concerned.√
 - The service provider/supplied electricity for certain periods√ but cut the electricity supply because the municipality did not pay the service provider.√ (Any 2 x2) (4)

Analysing, difficult (Focus, page 185; Successful, page 205/Scenario)

[20]

QUESTION 3: FOOD AND NUTRITION

- Use salt sparingly/reduce the amount of salt in your diet/no more than one teaspoon of salt should be consumed per day/herbs and spices can be used to flavour food instead of salt .√
 - Cut down on the consumption of processed foods/salty foods/smoked meat/bacon/macon/biltong/potato crisps/salted nuts/salted popcorn.√
 - Watch your weight/lose weight if overweight/limit saturated fat/carbohydrate intake to prevent weight gain.
 - Consume enough calcium/potassium/magnesium.√
 - Limit the consumption of alcohol.√
 - Cut down on the intake of coffee and tea. \checkmark
 - Eat a healthy diet low in saturated fats and cholesterol.√
 - Eat plenty of fresh fruit and vegetables.√
 - Choose high-fibre whole-grain cereals rather than refined cereal products.√
 - Use low-fat or skimmed dairy products.√ (Any 5) (5)

Remembering, easy (Focus, page 77; Successful, page 87-88)

- 3.2 Inadequate iron intake/not enough iron-rich foods.√
 - Lost through bleeding during heavy menstruation.✓
 - A bleeding ulcer/blood loss after an injury/nose bleeding.√
 - Poor absorption of iron.√
 - Chronic kidney disease.√

Remembering, moderate (Focus, page 76; Successful, page 91)

3.3 Foods with a high GI tend to be digested fast√ and thus supply a sudden/rapid rise√ in blood-glucose levels. This provides instant energy. ✓ This triggers the excessive release/over secretion of insulin√ to stimulate the removal of glucose from the bloodstream. The sudden removal of glucose then causes the blood glucose level to drop quickly. ✓ This then leaves the blood with too little glucose for immediate energy. ✓ (Any 2) Low GI food is digested slowly ✓ thus the glucose is supplied/released gradually/slowly/steadily ✓ into the blood stream. This means there is a steady/continuous supply of glucose for energy ✓ for a prolonged time/over a long period. ✓ The pancreas is not stimulated to produce too much insulin. ✓ (Any 2)

Understanding, moderate (Focus, page 71; Successful, page 77)

NOTE: Learners can get a maximum of 2 marks for the explanation of high GI foods and a maximum of 2 marks for the explanation of low GI foods. NOTE: One mark must be deducted if the answer is not written in paragraph format.

(Any 4) (4)

(4)

(Any 2)

3.4 3.4.1 Potato crisps exchanged with popcorn

- Crisps are high in fat ✓ and trans fatty acids. ✓ Popcorn is lower in fat and does not contain trans fatty acids. ✓ therefor it has a lower impact/deposits less fat in the arteries/lessens blockage of arteries ✓ and contributes to a healthier heart. ✓
- Total fat and trans fatty acids increase cholesterol levels. \checkmark

(2)

Understanding, moderate (Focus, page 74-75; Successful, page 84-85)

3.4.2 Butter exchanged with canola oil for food preparation

- Saturated fat increases low density lipoprotein levels (LDL) which carry cholesterol to the arteries where it is deposited.✓ This increases cholesterol levels which may lead to atherosclerosis (is a risk factor for coronary heart disease).✓
- Canola oil is high in (mono) unsaturated fat. ✓ This increases high density lipoprotein levels (HDL) which carry cholesterol to the liver where it is excreted from the body. ✓ This decreases cholesterol levels, which is beneficial for heart health. ✓

Understanding, moderate (Focus, page 74-75; Successful, page 84-85)

- 3.4.3 White, refined flour exchanged with brown, whole wheat flour
 - Whole wheat flour contains more fibre.√Fibre has a cholesterol-lowering effect√and thus less cholesterol deposits in the arteries thus a healthier heart.
 (2)

Understanding, moderate (Focus, page 74-75; Successful, page 84-85)

3.5 3.5.1 • E.coli infection√

Understanding, moderate (Focus, page 90; Successful, page 106)

- 3.5.2 The best approach is to rest. \checkmark
 - Prevent dehydration ✓ by drinking plenty of fluids/good quality water to replace the fluid lost as a result of diarrhoea. ✓
 - Do not take anti-diarrheal medication/medication to stop the diarrhoea√ as this would prevent the person's intestines from getting rid of the E.coli bacteria/as the body needs to get rid of the germ as soon as possible.√
 - People who become seriously dehydrated may need to be hospitalised√ so that they can be given fluids by drip/have fluids and electrolytes put into their veins intravenously.√ (Any 4)

(4)

(1)

Understanding, moderate (Focus, page 90; Successful, page 107)

⁽Any 4) (4)

- 3.5.3 The raw milk could have been contaminated ✓ as it was not pasteurised. ✓
 - The meat could have been contaminated during slaughtering ✓ and when the meat was minced, germs could have been mixed throughout the mince. ✓
 - The mince could have been undercooked ✓ as they ran out of gas while preparing lunch. ✓
 - The vegetables could have been contaminated with animal faeces/dung√as famers used organic ways of farming/no pesticides/herbicides for their crops.√
 - The vegetables may not have been washed well/properly/ washed in possible contaminated water from the dam.✓
 - The buckets of drinking water could ✓ have been possible contaminated dam water. (Any 5) (5)

Applying, moderate (Focus, page 90; Successful, page 106-107)

3.6 3.6.1 • Bulimia/bulimia nervosa√ Understanding, easy (Focus, page 82; Successful, page 95)

- 3.6.2 (a) Psychological treatment
 - Sonia will need counseling ✓ and support from family and friends for depression and feelings of guilt. ✓
 - She may need to get medication for depression/ anti-depressants.√
 - The treatment must address Sonia's feelings of guilt and psychological needs ✓ so that her physical health ✓ and normal eating pattern can be restored. ✓ (Any 4) (4)
 - (b) Nutritional education and treatment
 - Nutritional education/a dietician will guide her on her eating habit and behavioral management. ✓ This will assist her to stop binge eating/eating large amounts of food/purging. ✓ This will result in healthier alternatives to manage/stabilise/control her weight. ✓
 - Sonia will be encouraged to eat a balanced diet ✓ with enough carbohydrate ✓ and fats ✓ to give her energy and proteins to sustain the body. ✓ (Any 4)

Analysing, difficult (Focus, page 82; Successful, page 96)

[40]

(4)

(1)

QUESTION 4: CLOTHING

- 4.1 Economic factors: inflation/recessions/depression/wealth/poverty√
 - Social factors: geographical/living patterns/educational level/wars/ disasters/religious beliefs/current events/fashion show /lifestyle√/ Consumers get bored/need something new√/Blurring of gender boundaries/unisex clothing√
 - Technological factors: new textiles/new manufacturing methods/better communication methods√/ Need for sustainability/eco-fashion√
 - Political/judicial climate: laws/trading regulations√ (Any 4) (4)

Remembering, easy (Focus, page 49, 51; Successful, page 53-55)

- 4.2 The fashion reaches the height of popularity. \checkmark
 - Many people wear it. ✓
 - It is produced in growing numbers/mass produced. ✓

• Advertised by clothing stores in magazines/window displays. ✓ (Any 2) (2) Remembering, easy (Focus, page 63; Successful, page 68)

- 4.3 Versatile items can be worn in more than one season.
- Versatile items can be easily mixed-and-matched. ✓ This extends your wardrobe/ensures that you get lots of use out of them. ✓ (Any 2) (2) Understanding, easy (Focus, page 55; Successful, page 62)
- 4.4 Standard fashion trends form the basis of the wardrobe for the world of work√can add interest√/can be updated/complimented with new accessories/changing hemlines/collars/sleeves√and should be less expensive items such as shirts.√
 - **Classic styles** should form the basis/foundation/80%✓ of a wardrobe for work as they are timeless/long lasting/good quality.✓
 - Fashion fads can add interest ✓ in the form of accessories/jewelry/ scarves/ties/shoes. ✓ The basic items should not be fashion fads ✓ as they are short-lived/are in fashion for a short time. ✓ Fashion fads often do not look professional/can change basic items/new look to be fashionable ✓ and saves money ✓ (3 x 2)

Applying, moderate (Focus, page 49. 52, 53; Successful, page 62)

(6)

10 NSC – Marking Guidelines

- 4.5 4.5.1 Weather conditions:
 - In summer when it is very hot/hot ✓ John will have to choose light weight ✓ pants/tops/shirts.
 - He has to choose fabrics such as cotton/linen√ that can breathe/let air through√ in order to release perspiration/not retain perspiration/sweat.√
 - He may also need protective clothes against elements of the weather ✓ such as a hat/cap/raincoat (on rainy days)/head gear for protection. ✓ (Any 2 x 2)

(4)

- 4.5.2 Colour of clothing:
 - John must choose light/tint colours ✓ that will not show dirt easily/khaki/light blue/light green for summer as it reflects light ✓ and will look ✓ and feel cool. ✓ (Any 2)

Analysing, difficult (Successful p 59; Focus p 56-57)

[20]

(2)

QUESTION 5: HOUSING

- 5.1 By paying wages and salaries that will enable the employees to pay rent and save towards buying their own homes.√
 - By giving employees the option of staying in company-owned houses at a lower rent/rent out company-owned houses to employees.√
 - By assisting in arranging home loans.√
 - By assisting with the purchase of building materials/by buying building materials in bulk.√
 - By helping employees to use their pensions/provident funds as collateral for loans.√
 - Provide employees with a monthly housing allowance/subsidy. \checkmark
 - Subsidise part of the interest on an employee's home loan.✓
 - Offer guarantees to lenders on an employee's housing loan.√
 - Help with relocating costs.√
 - Provide housing consumer education and advice to employees.

(Any 5) (5)

(1)

(3)

Understanding, easy (Focus, page 132; Successful, page 150)

- Bond/Mortgage protection insurance: ✓ Life insurance to settle the home loan if something unexpected should happen to the buyer./ Covers repayments if the bondholder is unable to pay the bond instalments as a result of death, retrenchment or disability. ✓
 - Homeowner's (comprehensive) insurance: ✓ Cover any losses should the home structure suffer damage as a result of a natural disaster/ storm/flood/an accident/a burst geyser/political unrest/fire. ✓ (2 x 2)
 (4)

Remembering, easy (Focus, page 127-128; Successful, page 145)

5.3 5.3.1 • Sectional title√ *Remembering, easy (Focus, page 122; Successful, page 140)*

A tax ✓ collected by the Receiver of Revenue on behalf of the government. ✓ The tax is paid every time a property changes hands. ✓ It is based on the value of the property. ✓

(Any 3)

OR

 It is a government tax ✓ on the property to transfer it to the buyer's name ✓ and is based on the value of the property. ✓

Remembering, easy (Focus, page 128; Successful, page 146)

(2)

- 5.3.3 The apartment is bought from a developer. \checkmark
 - It doesn't get transferred from one owner to the next/the property is not changing hands√ as there is no previous owner.√ (Any 2)

Understanding, easy (Focus, page 128; Successful, page 146)

- 5.3.4 To pay for the security, ✓ which include salaries of the guards ✓ and electric fencing. ✓
 - To maintain the communal facilities ✓ such as the (rooftop splash) pool, ✓ gym, ✓ braai facilities ✓ and common entertainment area. ✓ (Any 4) (4)

Remembering, easy (Focus, page 140; Successful, page 122)

- 5.3.5
 It is cheaper to buy from a new development as no transfer duty is payable. ✓ This saves money/ensures a larger profit when it is sold. ✓
 - As it is a brand new apartment, no/very little maintenance√ will have to be done in the first few years. This saves money/ensures a larger profit when it is sold.√
 - As it is near the university, it will be easy for the owner to find tenants/ students to rent the apartment.√
 - Once the bond is paid off, the owner/landlord can earn a good, steady income if the apartments are rented out.√
 - The value of the apartment will increase over time ✓ and thus have a greater value. ✓
 - The owner will be able to sell the apartment for a profit ✓ over the long-term/after a few years.
 - The apartment can form part of the owner's estate after his/her death, ✓ so they will benefit from the investment/benefit from the increased value of the property ✓/can inherit the property ✓.

(Any 8) (8)

(3)

Applying, difficult (Focus, page 122; Successful, page 141)

- 5.4 5.4.1 Read the warranty. \checkmark
 - Follow the manufacturer's instructions.✓
 - Do not complain if the instructions were not followed.✓
 - Fill in the registration card and return to the manufacturer.✓
 - Keep/read the warranty/keep receipts in a safe place.√
 - Record serial numbers in the instruction book.√
 - Use all of the features of the microwave oven several times during the warranty period to make sure that it continues to operate as it should.√ (Any 3)

Understanding, easy (Focus, page 150; Successful, page 165)

- Although the convection microwave oven is expensive ✓, it is cheaper than buying a microwave oven and an oven/the young working adult gets two appliances in one.√
 - The convection microwave oven saves space √ as the young working adult doesn't need a separate space for the convection oven as the kitchen is very small.√
 - The diverse/different cooking modes help to cook food quicker√ and this saves time.*√
 - The diverse/different cooking modes help to achieve a better texture/appearance√ than using a standard microwave oven.
 - The diverse/different cooking modes will enable the young working adult to experiment ✓ with different dishes as it is possible to make/produce a variety of dishes ✓ such as cooking, baking and making yoghurt. ✓
 - The diverse/different cooking modes/different power levels are convenient √ help to reduce energy usage/saves electricity costs.√
 - The enamel cavity/interior/steam clean makes it easy to clean, ✓ this saves time considering he/she is working long hours.*√
 - The oven is easy to operate ✓ thus no problems wasting time getting to know how to operate/work the oven. ✓
 - The Smart Sensor technology makes it easy to cook ✓ food to perfection. The Smart Sensor technology saves time* ✓ as the young adult doesn't have to set the cooking time and power. (Any 5)
 (5 x 2)

Evaluating, difficult (Focus, page 141; Successful, page 159-160) NOTE: The positives in the scenario overshadow the negatives thus only a positive response in the memo.

Saving time* can only be awarded a mark once.

[40]

(10)

QUESTION 6: ENTREPRENEURSHIP

- 6.1 Cost-based pricing ✓
 - Demand-based pricing√
 - Competitive pricing✓
 - Market skimming pricing ✓
 - Premium pricing√
 - Value-for-money pricing ✓
 - Undercut pricing ✓

Remembering, easy (Focus, page 32; Successful, page 31)

- 6.2 To create awareness/attract customers.✓
 - Create interest in the product/service.✓
 - Create a desire for the product/service/persuade/convince consumers to buy the product/promote the use the service.✓
 - Expand the market to new customers.✓
 - Announce modification/expansion of the product/service/business. ✓
 - Provide information about the product/service/business.✓
 - Maintain/improve sales.✓

Remembering, easy (Focus, page 31; Successful page 30)

- 6.3 To ensure there are enough raw materials available \checkmark to produce the required products for a given time. \checkmark
 - To minimize the cost of storing the completed products ✓ because more products have been made than required/prevent over stocking of raw materials.✓
 - The correct quality of raw materials is purchased for the product ✓ and thus reduces wastage. ✓
 - To prevent stock exceeding the sell by date in storage ✓ and become of a poorer quality for the buyer ✓ prevent loss of income for the producer. ✓
 - To avoid cash flow problems as a result of money invested in unused/excess stock√ thus running out of cash flow for other pressing needs.√ (Any 3) (3 x 2)

Remembering, moderate (Focus, page 19; Successful, page 23)

(Any 3) (3)

(Any 3)

(3)

(6)

15 NSC – Marking Guidelines

- 6.4 6.4.1 Quantity/weight/kg of the meat ✓
 - Ingredients/spices/marinade/additives used√
 - Date stamps/manufacturing/use-by/best before date ✓
 - Heating/storage instructions√
 - Serving suggestions√
 - Nutritional information√
 - Name/Trade name/Farm Inn and address of the business ✓
 - Contact details/email address ✓

(Any 4) (4)

(4)

Remembering, easy (Focus, page 29, 97; Successful, page 29, 117)

- 6.4.2 He sells a variety of raw meats and char-grilled meats.✓
 - Customers can order char-grilled meat and collect it to take away.√
 - The restaurant/butcher is the first of its kind in his community./There is no other butchery/restaurant in a shopping mall that sells char-grilled meat to take away/allow sit-in meals.✓
 - He produces meat on his farms ✓ and does not need to pay prices demanded by other meat producers ✓.
 - His restaurant caters for sit-in char-grilled meat meals.✓
 - The product/meat/restaurant/service is of good/high quality.✓ He employs skilled personnel✓ consumers can be assured of good service.✓
 - It offers consumers the convenience of not having to char-grill meat themselves at home. ✓ (Any 4)

Applying, moderate (Focus, page 13; Successful, page 11)

- 6.4.3 Hygiene of the workers will prevent food contamination ✓ through micro-organisms ✓ that could result in food-borne diseases. ✓
 - It will ensure that the meat/food served/sold is safe ✓ and healthy for the customers/consumer. ✓ he is known/has the reputation for selling good quality meat ✓ (Any 2) (2)

Understanding, moderate (Focus, page 18; Successful, page 22)

- 6.4.4 (a) Routine/preventative maintenance will prevent the machinery from breaking down, ✓ does not result in break-down in production ✓ loss of earnings prevented. ✓
 - (b) Corrective maintenance production will stop/lower income/profit ✓ as machinery is only fixed if it breaks down. ✓
 A stop in production will lead to lower stock levels/char-grilled meat and this will cause a lower income/profit. ✓ (Any 2) (4)
 te (Focus, page 25: Successful, page 25)

Applying, moderate (Focus, page 25; Successful, page 25)

6.4.5 R6.00 + R8.00 + R12.00 = R26.00 \checkmark R26.00 x 10 \checkmark = R260.00 \checkmark R260.00 x 80% \checkmark = R208.00 \checkmark R260.00 + R208.00 = R468.00 \checkmark

OR

 $(R6.00 \times 10) + (R8.00 \times 10) + (R12.00 \times 10)$ = R60.00\sqrt{ + R80.00\sqrt{ + R120.00\sqrt{ = R260.00}} = R260.00 \x 80\%\sqrt{ = R208.00\sqrt{ R260.00 + R208.00 = R468.00\sqrt{ = R268.00\sqrt{ = R268.00\s

Applying, moderate (Focus, page 37-38; Successful, page 39-40) NOTE: NO mark must be given for the selling price of R468.00 if there is not an R.

> 6.5.6 He has business skills v has a business management degree√he employs skilled personnel –waiters/chef/butcher√ The meat/product/service meets the needs of the target • market v as it can be bought raw/char-grilled, eaten in the Farm Inn restaurant/ordered for collection and take-away.✓ His business/product has a competitive edge \checkmark as it is the only butchery that sells char-grilled meat which can be ordered and collected for take away.✓ The customers are prepared to pay the prices ✓ because of the good quality of meat v and the convenience of not having to char-grill meat themselves.√ The location of the business is suitable √as the Farm Inn restaurant is in an upmarket shopping mall/the butchery is in the local town.√ He had enough capital/start-up money \checkmark as he inherited an existing small cattle farm.√ (Any 4 x 2) (8)

Analysing, difficult (Focus, page 7–8; Successful, page 10–12)

[40]

(6)

TOTAL: 200